

NEW Refund Statement:

Beginning September 2018

- A 100% refund will be given if you withdraw from a program more than seven (7) days before the first day of program.
- Refunds will only be given in the same form as payment made.
- Cash refunds over \$20.00 will be refunded by cheque.
- Please note: If a credit is left on an account, the credit will expire after three (3) years.
- **NO REFUND** will be given if a request to withdraw is made less than seven (7) days prior to the first day of program.

If you have any questions please contact the city facility associated with the program.



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